



# MADHYA PRADESH ELECTRICITY REGULATORY COMMISSION

5<sup>th</sup> Floor, "Metro Plaza", E-5 Arera Colony, Bittan Market, Bhopal-462 016

Phone No: 0755- 2463585, 2430154, Fax No: 2981055

E-mail : [secretary@mperc.nic.in](mailto:secretary@mperc.nic.in)

Website : [www.mperc.in](http://www.mperc.in)

No. MPERC/Secretary/ 2025/ 1964

Bhopal, Dated : 09-10-2025

## ADVERTISEMENT INVITING APPLICATIONS FOR THE POST OF ELECTRICITY OMBUDSMAN

1. Applications for the post of Electricity Ombudsman are invited from interested persons who have experience and exposure in a specific field like Legal Affairs, Engineering, Industry, Finance, Administration, Management, Defence Services or Consumer Affairs.
2. The main functions of Electricity Ombudsman to be appointed under Section 42(6) of the Electricity Act, 2003 shall be to receive and consider the representation filed by complainants who are aggrieved by non-redressal of their grievances by the Grievance Redressal Forum formed by the three Distribution Companies under Section 42(5) of the Electricity Act, 2003.
3. The specified format for application is as per **Annexure-1**. As per the qualifying criteria, the minimum experience required for aforesaid fields shall be as follows: -
  - i. **Legal Affairs:** The applications should have experience as Presiding Officer at the level of Additional District Judge/District Judge for at least two years.
  - ii. **Industry/Engineering/Finance:** The applicant should have experience of working for Electricity Utility as Superintending Engineer and above or CFO/Executive Director/Director in a PSU/Utility/Regulatory Commission for at least two years.
  - iii. **Administrative/ Management/ Defence Services:** The applicant should have experience of working at the level of Additional Secretary to the State Government or Joint Secretary to Central Government or Brigadier or equivalent in an organized security force for at least two years.
  - iv. **Consumer Affairs:** The applicant should have experience as a Presiding Officer in Consumer Forum for at least two years.  
(Note: In special case the combined experience of six years on a post one step below the above-mentioned post may also be considered.)
4. The aspirant should not have been associated with the activities of any of the Power Companies in Madhya Pradesh for a period of preceding one year.
5. The Commission shall appoint Electricity Ombudsman for a period of two year or till the time attaining the age of 65 years whichever is earlier and Electricity Ombudsman shall be paid an honorarium of Rs. 40,000/- (INR Forty Thousand only) per month subject to such increase as may be agreed by the State Government. The other terms and conditions of appointment shall be as given below: -
  - i. The office of the Electricity Ombudsman shall be situated in the Commission's Office at Bhopal.
  - ii. During tour, TA/DA as admissible to the Class-I officer for the Government of MP shall be paid.
  - iii. For conveyance during local duty a lump sum amount equivalent to 60 liters of petrol per month shall be paid for use of own vehicle towards cost of petrol.
  - iv. An office telephone will be provided to him with monthly limit of Rs.1000/-.

**6. HOW TO APPLY: -**

- i. Application for the post of Ombudsman in the specified format must be sent to the **Secretary, Madhya Pradesh Electricity Regulatory Commission, 5<sup>th</sup> Floor Plaza, E-5 Arera Colony, Bhopal – 462016.** OR Can be submitted through **E-Mail** with scan copies of all relevant documents to '**recruitmentcell@mperc.in**'. Application format can be obtained in person from the Commission's Office or can be downloaded from Commission's website **www.mperc.in**.
- ii. The applicants must submit the all documents related to age, qualification, and experience with the application form, in the prescribed format.
- iii. **Last Date:** The last date for receipt of application in the Commission's office is **10<sup>th</sup> November 2025**.

**SECRETARY**