RRB Clerk Mains Memory Based Computer Held on 1 February 2026

Q1. Which shortcut key is used to find and replace text in a document?
(a) Ctrl + F
(b) Ctrl + H
(c) Ctrl + R
(d) Ctrl + G
(e) Ctrl + P

Q2. EEPROM can be erased by:
(a) UV Light
(b) Electrical Signals
(c) Magnetic Field
(d) Heat
(e) None of the above

Q3. What is the shortcut key to cut the selected content to the Clipboard in Microsoft Word?
(a) Ctrl + X
(b) Shift + N
(c) Ctrl + P
(d) Ctrl + C
(e) None of the above

Q4. Which of the following is _NOT_ a part of MS Office 365?
(a) Microsoft Word
(b) Microsoft Excel
(c) Microsoft PowerPoint
(d) Microsoft Outlook
(e) Microsoft Paint

Q5. Which of the following is used to bold highlighted selection in word?
(a) Ctrl+B
(b) Ctrl+I
(c) Ctrl+K
(d) Ctrl+S
(e) None of the above

Q6. Some cookies are automatically recreated after a user has deleted them. These are called as _____ cookies.
(a) third party
(b) zombie
(c) persistent
(d) session
(e) None of the above

Q7. Programs such as Mozilla firefox that serves as navigate windows into the webs are called _____.
(a) Hypertext
(b) Network
(c) Internet
(d) Web Browser
(e) None of the above

Q8. The file extension .pptx is associated with which of the following?
(a) Microsoft Word document
(b) Microsoft Excel spreadsheet
(c) Microsoft PowerPoint presentation
(d) Portable Document Format file
(e) Image file

Q9. What is the primary function of the Esc (Escape) key on a keyboard?
(a) To save the current document
(b) To close the computer system
(c) To cancel or exit the current operation
(d) To copy selected text
(e) To print the document

Q10. Which of the following is the popular and primary use of 'Dropbox' in a computer system?
(a) Cloud storage
(b) Operating system
(c) Browser
(d) Anti-virus
(e) None of the above

Solutions

S1. Ans. (b)
Sol. The shortcut key **Ctrl + H** is used to open the **Find and Replace** dialog box in most word processing programs, including MS Word. This allows users to search for specific text in the document and replace it with new text.
Important Key Points:
1. **Ctrl + H** opens the Find and Replace tool, enabling users to efficiently replace instances of text or formatting throughout the document.
2. This shortcut enhances productivity by automating the process of finding and modifying text.
3. **F5** can be used to open the **Find and Go To** window, allowing users to jump to specific locations within the document, but it does not include the replace function.

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Knowledge Booster:

· **Ctrl + F** is used to find specific text in a document but does not open the replace function.

· **Ctrl + R** is used to align text to the right in most word processors.

· **Ctrl + G** is used to go to a specific page, section, or line in the document.

· **Ctrl + P** is the shortcut for printing the document.

S2. Ans. (b)

Sol. EEPROM (Electrically Erasable Programmable Read-Only Memory) is a type of non-volatile memory that can be erased and reprogrammed using electrical signals (typically higher voltage pulses). Unlike EPROM, which requires ultraviolet light to erase, EEPROM allows byte-by-byte or block-level erasure electrically without removing the chip from the circuit. This makes it highly convenient for firmware updates and configuration storage.

Important Key Points:

1. EEPROM stands for Electrically Erasable Programmable Read-Only Memory.

2. Erasure and programming are done using electrical voltage pulses (no UV light needed).

3. Most common type today is Flash memory (a variant of EEPROM) used in SSDs and USB drives.

4. Typical endurance: 100,000 to 1,000,000 write/erase cycles per cell.

Knowledge Booster:

· (a) UV Light → Used to erase EPROM (Erasable Programmable Read-Only Memory), not EEPROM.

· (c) Magnetic Field → Not used for erasing any semiconductor memory.

· (d) Heat → Can damage memory chips but is not a controlled erasure method.

S3. Ans. (a)

Sol. Ctrl + X is used to cut selected content, which removes it from its current location and places it in the clipboard for later use. This operation is widely supported in Windows and other platforms.

Important Key Points:

1. The clipboard temporarily stores cut or copied data.

2. Cutting is useful for reorganizing text or images.

3. The content can be pasted elsewhere using **Ctrl + V**.

Knowledge Booster:

· **Ctrl + C:** Copies content without removing it.

· **Ctrl + P:** Opens the print menu.

· **Shift + N:** Not associated with clipboard operations.

S4. Ans. (e)

Sol. MS Office 365 includes productivity applications like Word, Excel, PowerPoint, and Outlook.

Microsoft Paint is a basic graphics/drawing program that comes with the Windows operating system, not with Office 365.

S5. Ans. (a)

Sol. Ctrl+B is used to bold highlighted selection in word.

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S6. Ans. (b)
Sol. Zombie cookies are cookies that automatically recreate themselves after a user has deleted them. Unlike regular cookies, zombie cookies use backup storage locations (e.g., Flash Local Shared Objects, HTML5 storage, or even server-side data) to recreate themselves, making them difficult to permanently remove.
These cookies are often used for tracking users or advertising purposes, even after the user explicitly deletes their cookies, raising privacy concerns.
Important Key Points:
1. Zombie Cookies:
   o They are automatically recreated after deletion, often using hidden backups from multiple storage mechanisms.
   o Difficult to detect and delete, posing a privacy risk to users.
2. Purpose:
   o Used for persistent user tracking and sometimes by advertisers to collect user behavior data even against the user's preference.
3. Mechanism:
   o Zombie cookies store copies of themselves in non-standard storage (e.g., Flash storage, HTML5 local storage, or ETags) and restore themselves when standard browser cookies are cleared.

Knowledge Booster:
1. Why Not Other Options?
   o a) Third-Party Cookies:
     ▪ These are cookies set by a domain different from the one the user is visiting. They are mainly used for tracking across websites but do not automatically recreate themselves.
   o c) Persistent Cookies:
     ▪ These cookies remain on the user's device until they expire or are manually deleted, but they do not recreate themselves after deletion.
   o d) Session Cookies:
     ▪ These cookies are temporary and are deleted when the user closes their browser. They are not recreated automatically.
2. How to Prevent Zombie Cookies:
   o Use browser extensions or tools to block Flash cookies or HTML5 storage.
   o Regularly clear browser caches and offline data.
   o Use browsers that focus on privacy (e.g., Tor, Brave).
3. Interesting Fact:
   o Zombie cookies are sometimes used in fraud detection or for server load balancing, but their invasive tracking makes them controversial.

S7. Ans. (d)
Sol. Programs like Mozilla Firefox that allow users to access, navigate, and view websites are called web browsers. These applications act as interfaces between users and the World Wide Web, enabling them to retrieve and interact with online content.

Important Key Points:
1. A web browser is used to open and display web pages.
2. Popular browsers include Mozilla Firefox, Google Chrome, Safari, and Microsoft Edge.
3. They work using internet protocols like HTTP and HTTPS to fetch content from servers.

Knowledge Booster:
- Hypertext – Refers to text with embedded links, not the application used to browse.
- Network – A group of connected devices, not the software used to navigate the web.
- Internet – The global system of interconnected networks, not the tool used to access it.

S8. Ans. (c)
Sol. The **.pptx file** extension is used for Microsoft PowerPoint presentation files.
It stores slides, text, images, animations, and multimedia content, and is the default format for PowerPoint since Office 2007.

S9. Ans. (c)
Sol. The **Esc (Escape)** key is mainly used to **cancel an ongoing command**, **close dialog boxes**, or **exit full-screen modes** in applications such as **Microsoft Word, PowerPoint, and web browsers**.
It helps users quickly come out of an unwanted or active action without completing it.

S10. Ans. (a)
Sol. Dropbox is a widely used **cloud storage and file synchronization** service. Its primary and most popular function is to store, share, back up, and synchronize files across multiple devices over the internet, enabling users to access their data from anywhere.

Important Key Points:
1. Dropbox is a leading cloud storage platform launched in 2007.
2. It provides file hosting, automatic syncing, and sharing features across computers and mobiles.
3. Basic version offers 2 GB free storage; paid plans (Dropbox Plus, Professional, Business) offer more.
4. Used by millions for personal backup, team collaboration, and remote file access.

Knowledge Booster:
· (b) Operating system → Examples: Windows, macOS, Linux.
· (c) Browser → Examples: Chrome, Firefox, Edge.
· (d) Anti-virus → Examples: Norton, McAfee, Windows Defender.